

Notice to Water Users

The Village will be applying for a grant next December to partially fund a new Water Treatment Plant and Water System Improvement Project. Water customers who have experienced issues with their water should submit handwritten complaint letters and/or pictures, in color with date it was submitted. Water issues can include but not limited to low pressure, discolored or cloudy water, unpleasant taste or smell, etc. The effort put forth in documenting water system issues will support the need for the project and applying for the grant. All documentation will be greatly appreciated. Please submit any documentation to Barbara Healy at bhealy@f-w.com or 217-994-2953. Hard copies can be mailed to 400 W. Jefferson, Suite A, Effingham, IL 62401 attention to Barbara Healy or left at the Village Hall.